

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

ORIGINAL

For Commission Use Only:

Case 01-0073

Regarding a complaint

by Stanley A. Oke (President) Batavia Standard
(Person making the complaint)

against Nicor Gas

(Utility name)

as to overcharge dating back to April 1996 or earlier

based on improper assignment to "RATE 4B" customer service charge
(Reason for complaint)

in Batavia Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 27 N Batavia Ave, Batavia IL 60510

The service address that I am complaining about is 27 N Batavia Ave, Batavia IL 60510

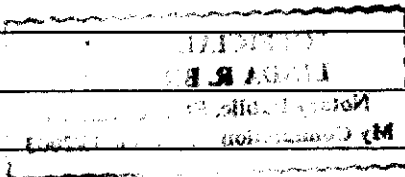
My home telephone number is [630] 879-1314

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [630] 879-0999

Nicor Gas (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

83 IL. ADM. Part 280.75 (A)



Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? X Yes No

Has your complaint filed with that office been closed?

X Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

In April of 1996 Nicor erroneously classified my business as "4B" resulting in a delivery over charge of \$34.00 to \$38.50 per month, versus proper classification or "4A".

On 10/23/2000 Mr. Quick of Nicor agreed the error occurred and changed the rate into the future, but refused any refund in excess of 3 months.

I read the ICC code to specify a refund back to this date of rating error plus interest.

Require Nicor to refund \$2129.77 to Batavia Standard (AMOCO) for rates overcharge & interest.
Please clearly state what you want the Commission to do in this case.

Date: 1/25/01
(Month, day, and year)

Complainant's signature

Stanley A. Oke

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, Stanley A. Oke, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Stanley A. Oke (president)
(Signature)

Subscribed and sworn/affirmed to before me this 25th day of January, 19 2001.

Linda R. Brandt
Notary Public, Illinois

"OFFICIAL SEAL"
LINDA R. BRANDT
Notary Public, State of Illinois
My Commission Expires 6/03/2003

NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.